

## To view the videos using Silverlight

The videos require you to have Microsoft Silverlight installed on your computer.

- The only Browsers that are compatible with Silverlight videos are Internet Explorer 7 and 8 and Mozilla Firefox. If you are using a Macintosh computer, the only compatible browser is Mozilla Firefox.
- To view the video, you **MUST** download the newest version of Silverlight if it is not currently installed on your computer or you have an older version. [Click here](#) to download Silverlight now or when you are about to play the first video (see picture below).



### Troubleshooting Tips:

- To determine what browser you are using: on the toolbar in your browser click on "Help" > "About Internet Explorer" or go to the Logon page of ANGEL and view the "System Check" box for the version.

If you are not able to view the entire screen, you are probably using Internet Explorer 8. All you need to do is change to the Compatibility Mode. See pictures below.

In your browser:

Click on "Tools" in the toolbar on the right hand side and select Compatibility Mode.



When viewing the video:  
Click icon in right corner (looks like a split sheet of paper).



Note: If you can now view the video properly but the controls to start and stop the video are missing, hold down the Control key and press the minus key (-). This will make the screen smaller and you should now be able to see the video and the controls.

- If your computer has the new Windows 7 operating system, make sure that you have upgraded your browser to Internet Explorer 8. Running Internet Explorer 7 with Windows 7 seems to cause some problems. [Click here](#) to install IE8.